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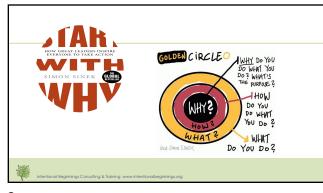
 Orderstand the monotopic for ecovery planning to support long term sustained recovery
 Description of Recovery Capital and Build attainable proson-centered goals designed to grow Recovery
 Incorporate recovery-oriented and Build attainable proson-centered goals designed to grow Recovery
 Incorporate recovery-oriented and Build attainable proson-centered goals designed to grow Recovery
 Incorporate recovery-oriented and setting and recovery planning activities.

 Wetword Recovery

 Wetword Recovery

 Wetword Recovery









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## What's Your Why???

- Name
- Agency
- Role
- Length of time in role
- Your why
- How does your current role fit with your why?
- How does your why drive other activities in your life?

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## How We Define Recovery Informs How We Will Approach Recovery Planning

• Is our definition:

- Broad or narrow?
  Broad or narrow?
  Roomy and all inclusive or contained and rigid?
  The same for everyone or left up to the individual?
  Flexible enough to account for differences between standards we set for ourselves and what we expect for those we provide PSS services to?

Recovery is the process of pursuing a contributing and fulfilling life regardless of the difficulties one has faced. It involves not only the restoration, but also continued enhancement of a positive identity as well as personally meaningful connections and roles in one's community. It is facilitated by relationships and environments that promote hope, empowerment, choices and opportunities that promote people in reaching their full potential as individuals and community members

Philadelphia Department of Behavioral Health/Mental Retardation Services (DBHMRS, 2006)

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A process of change through which individuals improve their health and wellness, live a self-directed life, and strive to reach their full potential

SAMHSA Definition of Recovery, 2012

If we perceive recovery as a journey of transformation, then it is safe to assume that the goal of this transformation is to enable individuals impacted by addiction to live meaningful lives in their chosen communities while striving to achieve their full potential

And you as a Peer Support Specialist are an ambassador of transformation

## Skills to Apply in Person Centered Assessment & Planning

- Listening
- Open-ended questions
- Affirmations
- Reflection
- Summary

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**Listening** is one of the most important skills you can have. How well you listen has a major impact on your effectiveness, and on the quality of your relationships with others.

#### We listen to:

- Make a connection with others
- Obtain information
- Understand

Learn

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## ACTIVE LISTENING IS NOT PROBLEM SOLVING

- In peer support it's natural to feel compelled to solve someone's problems. It can feel
  necessary, but may interfere with your ability to connect if it occupies all of the space
- Continuous problem solving creates a massive power differential, where one person appears to have "the answers"
- When problem solving is the central feature, a relationship takes on an automatic or default quality that contradicts the principles of active listening

## **OARS: OPEN QUESTIONS**

#### **Open Questions**

Invite people to say as much or as little as they want about a topic. Open Questions help to engage with the person, increase understanding, strengthen collaboration, find a focus, draw out motivation, and develop a plan for change

#### Intent

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## Listening & OE Questions Activity

- Pick a partner
- One person is the listener and the other is the talker
  For 3 minutes the talker is to share a challenge they are experiencing with the listener
- experiencing with the listener • The listener is to actively listen and ask open ended questions
- The listener is to actively listen and ask open ended questions ONLY – no advice giving!!!!
- After 3 minutes we will switch roles

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## **OARS: AFFIRMATIONS**

#### Affirmations

Statements that shine a light on what is good about a person. They focus on a person's strengths rather than their weaknesses. Affirmations must be real and come from the heart. Statements should avoid starting with "I" and instead center the comment on "you."

## **OARS: REFLECTIVE LISTENING**

#### **Reflective Listening**

The skill of "bending back" to people what we hear them saying in an effort to understand "where they are coming from" and seeing the world from their eyes. This kind of listening means giving a person your full attention.

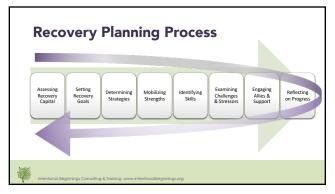
No matter which skill or method is used, remember to emphasize personal choice and control. In this training, we will focus on practicing Reflective Listening skills.

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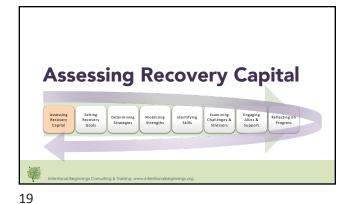
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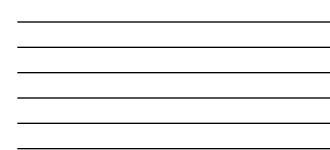
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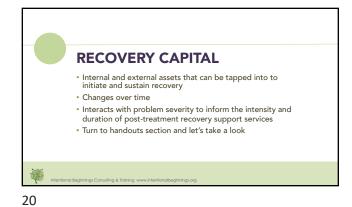
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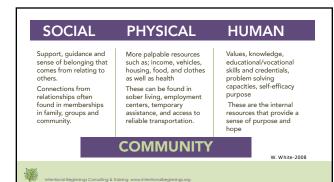












### **Community Recovery Capital**

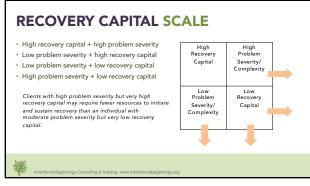
Community attitudes/policies/resources related to addiction and recovery that promote the resolution of alcohol and other drug problems

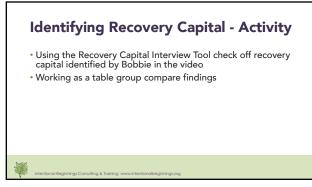
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- Community Recovery Capital includes:
   active efforts to reduce addiction/recovery-related stigma
   visible and diverse local recovery role models
   a full continuum of addiction treatment resources

  - recovery mutual aid resources that are accessible and diverse
     local recovery community support institutions (recovery centers, treatment alumni associations, recovery homes, recovery schools, recovery industries, recovery ministries/churches)
  - sources of sustained recovery support and early re-intervention (e.g., recovery checkups through treatment programs, employee assistance programs, professional assistance programs, drug courts, or recovery community organizations)

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### Making Assessment Conversational -**Gallery Walk**

- Count off 1-8
- \* Each person will start at a flip chart based on their number (one specific area of recovery capital)
- Each group picks a scribe
- Work together re-frame the statements on the Recovery Capital Interview Tool into open ended questions
  Write your open ended questions on the flip-chart paper
- When the timer goes off everyone moves clockwise to the next flip chart paper scribe takes the marker with them

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## **Using The Recovery Capital Assessment - Activity**

- Break into pairs determine who will be the client and who will be the PSS
- $\ast$  "Clients" are encouraged to use your own status at the beginning of your recovery
- PSS learn all you can about the client's RC status begin completing RCA Interview Tool
- PSS you are not to give advice, problem solve or begin setting goals you are focused solely on learning and understanding
- You will have 3 minutes
- We will then switch roles

# Setting Recovery Goals & Determining Strategies



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## Strategies: Methods Or Action Steps Used To Achieve Identified Goals

- Should be "bite-sized"
- Concrete
- Time-limited
- Developed in partnership with client
- Written on Recovery Plan
- Designed for successful completion

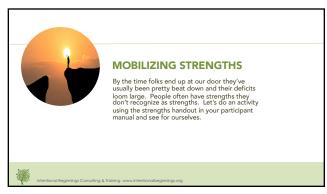
## In Pairs:

- $\ast$  With support from the PSS, clients determine which item from the RCA will become the goal to move forward with
- It is up to the client to determine what they want to focus on
- Once the goal is determined PSS will support clients to develop the strategies or small steps needed
- You will have 5 minutes
- Switch roles

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- Specific talents and abilities that the client has
- Develop over time through practice, training, and experience May be specific: operating machinery, designing a logo, or using a computer, playing music
- May also be broader: problem solving, inspirational speaking,

ess: Engaging and Goal-Setting with Families, The National Center for Parent, Family, and Comm

or coaching

## **Examining Challenges & Stressors**

- Events, people, and other circumstances that make people feel worried or anxious
- When Recovery Capital is low the stressors of daily living can make it difficult to set aside time for planning or leave clients feeling overwhelmed
- In early recovery small challenges can easily feel insurmountable
- When clients are faced with many stressors, PSS can help break goals down into short term steps, work to address immediate needs that help promote stability and create opportunities for small wins

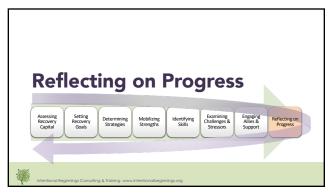
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nent, Office of Head Start

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## **Engaging Allies & Support**

- \* We all benefit from support to do our best work and make progress towards our goals
- Support is critical to achieving goals, but for some, asking for help can be a goal in and of itself
- Clients may receive support from friends and family, faithbased organizations, other community providers and individuals in the recovery community



## **Reflecting on Progress**

- Success: Achieving something desired
- Occurs each time you connect with a client
- Checking in to see if goals & the steps are still working for clients as opposed to checking up on achievement
- The greatest value is in the process, experiencing small wins and engagement in decisions around the direction one's life is going
- Celebrate each and every win small and large

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